

dew theory

S K I N — C A R E

Accessibility Statement

Legal Policy

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DOCUMENT DT-LEGAL-014

EFFECTIVE DATE · UPON APPROVAL AND PUBLICATION

LAST UPDATED · AUGUST 15, 2026

DEWTHEORYCO.COM

ATTORNEY REVIEW DRAFT

READY AFTER SUPPORT CHANNEL CONFIRMATION AND BASIC ACCESSIBILITY QA

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Commitment

Dew Theory is committed to making dewtheoryco.com and its customer-facing digital services reasonably accessible to people with disabilities. Accessibility is an ongoing design, content, testing and remediation process rather than a claim that every page or third-party integration is error-free.

Ongoing improvement

Dew Theory should periodically review key customer journeys such as navigation, product shopping, cart/checkout, booking, forms, consultation intake, consent controls and legal pages using automated checks and manual keyboard/screen-reader testing. Issues that materially prevent access should be prioritized for remediation.

Dew Theory should use recognized accessibility standards, including the Web Content Accessibility Guidelines, as a technical reference where appropriate without representing that the Site has achieved a particular conformance level unless that claim has actually been tested and supportable.

Third-party services

Some functions may rely on third-party payment, booking, video or other services. Dew Theory should consider accessibility when selecting and configuring those services and should offer reasonable customer assistance when a third-party barrier prevents use of a Dew Theory service.

Assistance and alternate access

If a customer has difficulty using the Site, Dew Theory should provide reasonable assistance or an alternate method for obtaining information or completing a transaction where feasible.

Accessibility support: **[BUSINESS DECISION REQUIRED: publish monitored accessibility/support email and, if offered, telephone number.]**

Reporting a barrier

When reporting an accessibility issue, users may include the page or feature involved, the nature of the difficulty, the assistive technology/browser being used if relevant, and a preferred method of contact. Dew Theory should investigate and respond through its normal support process.

Statement updates

This Statement should be updated when material accessibility processes or support channels change. Dew Theory should avoid "fully compliant" or "100% accessible" claims unless objectively supportable.